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R E M A R K S

Claims 1-25 are pending in the application. Claims 1, 3-4, 7-9, 12, 14, 15, 17-20, 22, and 24-25 are amended herein. No new matter has been added.

Claims 1-25 are rejected under 35 U.S.C. §102(e) as anticipated by Luzeski et al (US 6,404,762) (hereafter Luzeski).

Initially, independent claim 1, as the other independent claims have been amended to recite:

performing a process relating to session management on a single session of a series of information processes where respective process requests for respective information processes in the single session are transmitted from the user through respective different media among the plurality of media and the respective requests are processed according to the received unified session information

(emphasis added). It is respectfully submitted that the relied upon portions of Luzeski do not teach a session management apparatus performing session management in this fashion.

Accordingly, it is submitted that this amendment distinguishes the independent claims of the instant application over Luzeski.

Further, in the office action, and particularly in the response to arguments, it is stated that Luzeski at col. 20, lines 20-67 teach using different media in for multiples access in a single session. However, review of the relied upon portions reveals that col. 20, lines 20-45, describing Fig. 4C, teaches only a process in which a user accesses email via a web-browser. Fig. 4D similarly only teaches a process in which a user access a voice/fax message via a web browser. In both instances the process request is transmitted via the web browser. Nowhere do these portions of the reference teach voice/fax, for example, being used to access media or to transmit the process request.

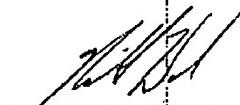
In contrast, the claims of the instant application recite process requests for respective information processes in a single session are transmitted from a user through respective different media, and the respective process requests are processed according to unified session information.

For at least the remarks set forth above it is respectfully submitted that independent claims 1, 3, 4, 7-9, 12, 14, 15, 17-20, 22, 24, and 25 patentably distinguish over the relied upon portions of Luzeski and are allowable. Claims 2, 5, 6, 10, 11, 13, 16, 21, and 23 depend from one of these claims and are therefore allowable therewith. Accordingly, withdrawal of the instant rejections is requested and it is submitted that the application is in condition for allowance.

Should the Examiner consider a telephone interview helpful, the Examiner is invited to telephone the undersigned attorney at the number listed below prior to issuing a further action.

Any fee due with this paper may be charged to Deposit Account No. 50-1290.

Respectfully submitted,



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